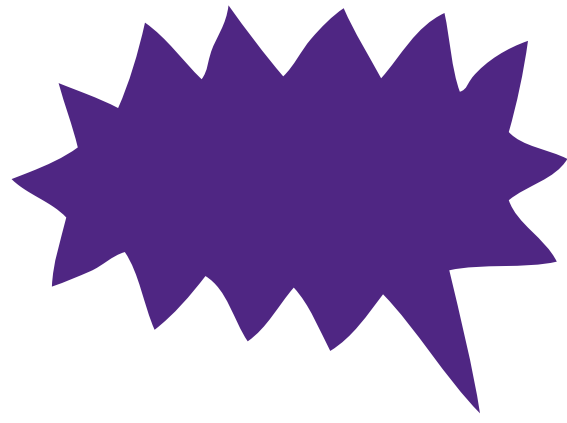


WHAT IS INCIVILITY?

It's time to recognise what it looks like and the impact it has on teams and patients...



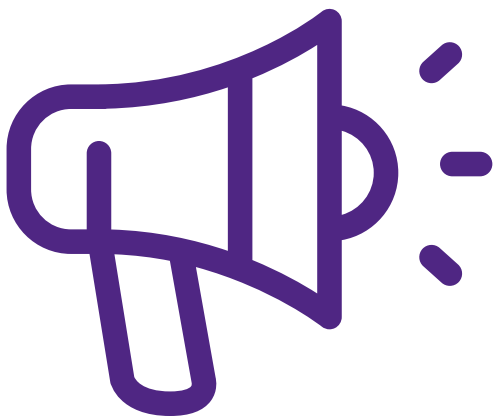
Talking over someone



Aggression



Undermining someone



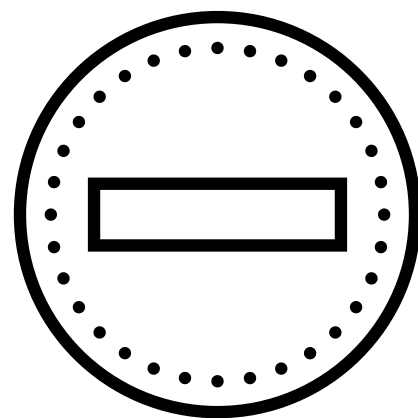
Shouting



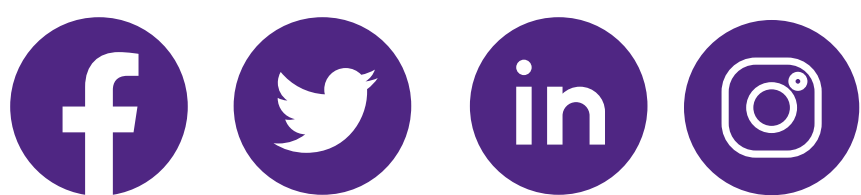
That's just the way it is



Belittling



Being stubborn/uncooperative



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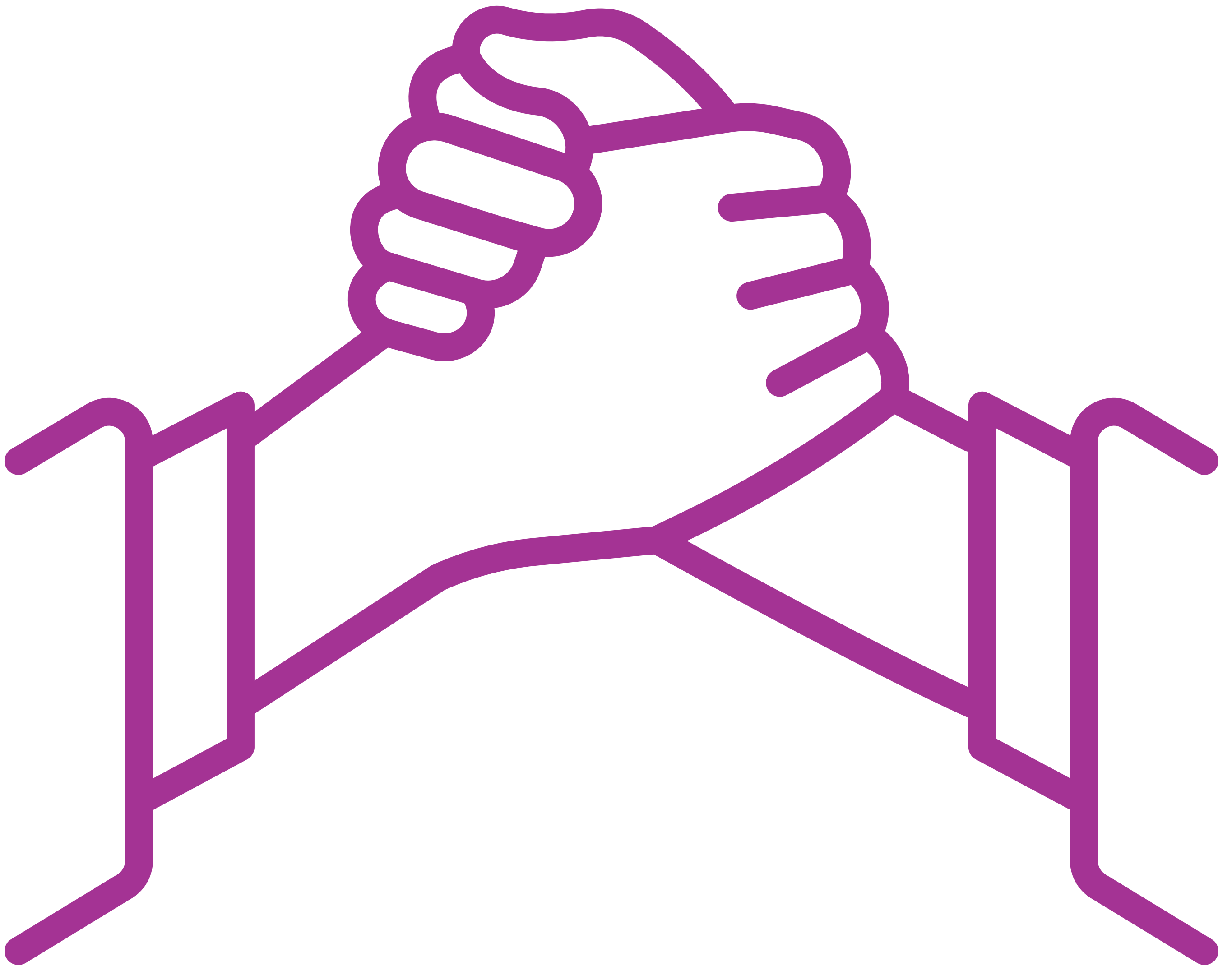
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INFO@VETLED.CO.UK



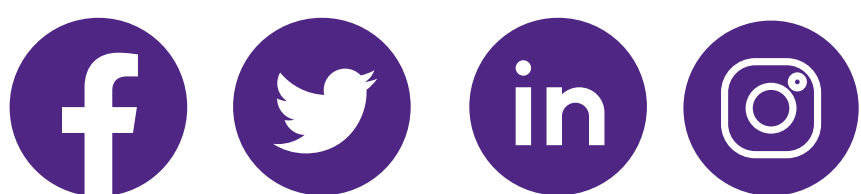
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ENHANCING PERFORMANCE IN PRACTICE

VetLed CIVILITY SAVES LIVES Campaign



**This practice recognises the
impact of incivility**



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ENHANCING PERFORMANCE IN PRACTICE



CIVILITY

SAVES



LIVES

PATIENTS MATTER;

TEAMS MATTER;

BEHAVIOUR MATTERS

